MyBooking

What is MyBooking?

MyBooking (https://mybooking.bookingcenter.com/) is an online booking app that offers a personalized site for guests to manage their bookings and guest profile. BookingCenter supports this feature via an RUID, which is a 'secure' URL) a guest can click to view, cancel, update their details, eSign documents, and make changes to their bookings. NOTE: ***New Bookings*** cannot be made on MyBooking, there must be an existing Booking ID and a password set for a guest to be able to login.

All changes made by the guest are automatically updated to MyPMS. When a guest cancels a booking in MyBooking, the booking will update in MyPMS and the status will change to Cancelled. Likewise, any changes made to Guest Details is automatically updated to the Guest Booking Information in MyPMS. If a property is using MyGuest, then these events create 'push' notifications and requests for your staff.

MyBooking can be customized to your property by adding a logo, displaying your marketing policies and creating customized letters.

While BookingCenter does allow properties to use the email and password feature to login in to https://mybooking.bookingcenter.com/, directly, we do not recommend it, as it's not as secure (or convenient for the Guest) as the RUID method. The EMAIL and the PASSWORD are unique to each Guest. Therefore, the guest will be able to login to view and manage all of their bookings, both past and future. Also, a guest can view, email, print, add to a calendar the Booking Details or cancel a booking. The guest can also edit their contact information and see booking history without having to contact the property directly. If you use this feature, we recommend it be done with MyGuest to improve your operations.

MyBooking

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- MyBooking - How does it work?
- MyBooking - User Guide
- MyBooking - Create Guest Password
- MyBooking - Email/Print Custom Letter
- MyBooking - Customize to Property
- MyBooking - Guest Update Only (MYBK)

Features and Benefits of MyBooking

For the Guest

- View,emaior print Booking Details
- Add Booking to Ical and Google Calendar
- Cancel an upcoming booking
- View booking history - past stays andcancelledbookings.
- Print an Invoice of a past stay.
- See a booking summary of past stays.
- Edit Guest Profile information.

See MyBooking - User Guide

For the Property

- Seamless updates to MyPMS
- Customized logo
- Display deposit, confirmation, and cancellation policy
- Customized confirmation letter with USER ID and PASSWORD

See MyBooking - Customize to Property

Note: The MyBooking App is available to MyPMS customers who currently subscribe to the MyGuest Web Service.