

Booking.com | Agent Allocations

Agent Allocations to the Booking.com Direct Channel (BKGDIR)


When your Booking.com direct connection is set up and activated, BookingCenter will create a new Agent Channel called **BKGDIR**.

- This new channel will appear in [Agent Relationships](#). Go to SETUP | RELATIONSHIPS | AGENT RELATIONSHIPS
- Room Type/Rate Plans have been allocated based on your initial mapping and can be viewed in the **BKGDIR** agent. The allocations in this channel can only be changed by BookingCenter.
- All bookings will come in to your BookingCenter PMS with the agent code of **BKGDIR**.

Booking.com Direct Connection

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To see the Room Type/Rate Plan allocations in the BKGDIR channel, go to SETUP | RELATIONSHIPS | AGENT RELATIONSHIPS. You will see the Booking.com channel with agent ID BKGDIR.

BookingCenter

MyPMS Setup Area

Front Desk

Bookings

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Relationships

Parameters

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PMS

Features/Images

sts

Companies

My Agents

✓ Agent Relationships

Find records where

Agent ID

has

Sort by

Agent Type

up

Display


200

Records

Fetch

Agent ID	Agent Type	Agent Name	Rooms Allocated	Status	Commission	Rate Loading	Action
EXPDIRHC	EXP Direct	Expedia Direct Hotel Collect	36 of 62	Active	10.00%	<div>0</div>	<div>Change</div>
BKGDIR	Direct Interface	Booking.com Direct	41 of 62	Active	\$0.00 per-booking	<div>0</div>	<div>Change</div>

When you click on the number in the Rooms Allocated column, i.e. 36 of 62, the window will open with the Room Type/Rate Plans allocated to the channel. Therefore, when you click on the number of rooms allocated in the BKGDIR channel, the Room Type/Rate Plans allocated to Booking.com channel will appear here.

BookingCenter

MyPMS Setup Area AACREN

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✓ Agent Relationships

Note: Allocations to this Agent Channel are handled by our support department. Please log in and create a ticket if you need to make changes

Find records where

Room Type ▼

has ▼

Sort by

Room Type ▼

up ▼

Display

200

Records

Fetch

Room Type	Rate	Rate EXP ID	Number of Rooms	Rooms Allocated	Percentage Allocated	N/A	N/A
King Room [KING]	King Room STD [KINGSTD]		10	10	100.00%		
Double Room [DBL]	Double Room STD [DBLSTD]		10	10	100.00%		
2 room types	2 rates		20 rooms total	20 rooms allocated	100.00% (avg)		

Add or Remove Allocations

The allocations in this channel can only be changed by BookingCenter. If you want to change the Room Type/Rate Plan allocation, submit a support ticket with the details of the changes to be made.

To add/remove Room Types, see [Booking.com | Add or Remove Room Types](#)