

# Booking.com | Agent Allocations

## Agent Allocations to the Booking.com Direct Channel (BKGDIR)


When your Booking.com direct connection is set up and activated, BookingCenter will create a new Agent Channel called **BKGDIR**.

- This new channel will appear in [Agent Relationships](#). Go to SETUP | RELATIONSHIPS | AGENT RELATIONSHIPS
- Room Type/Rate Plans have been allocated based on your initial mapping and can be viewed in the **BKGDIR** agent. The allocations in this channel can only be changed by BookingCenter.
- All bookings will come in to your BookingCenter PMS with the agent code of **BKGDIR**.

**Booking.com Direct Connection**

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- [Activate Connection](#)
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To see the Room Type/Rate Plan allocations in the BKGDIR channel, go to SETUP | RELATIONSHIPS | AGENT RELATIONSHIPS. You will see the Booking.com channel with agent ID BKGDIR.

BookingCenter

MyPMS Setup Area

Front Desk

Bookings

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PMS

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sts

Companies

My Agents

✓ Agent Relationships

Find records where

Agent ID

▼

has

▼

Sort by

Agent Type

▼

up

▼

Display


200

Records

Fetch

Agent ID	Agent Type	Agent Name	Rooms Allocated	Status	Commission	Rate Loading	Action
EXPDIRHC	EXP Direct	Expedia Direct Hotel Collect	36 of 62	Active	10.00%	<div>0</div>	<div>Change</div>
BKGDIR	Direct Interface	Booking.com Direct	41 of 62	Active	\$0.00 per-booking	<div>0</div>	<div>Change</div>

When you click on the number in the Rooms Allocated column, i.e. 36 of 62, the window will open with the Room Type/Rate Plans allocated to the channel. Therefore, when you click on the number of rooms allocated in the BKGDIR channel, the Room Type/Rate Plans allocated to Booking.com channel will appear here.

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✓ Agent Relationships

Note: Allocations to this Agent Channel are handled by our support department. Please log in and create a ticket if you need to make changes

Find records where

Room Type ▼

has ▼

Sort by

Room Type ▼

up ▼

Display

200

Records

Fetch

Room Type	Rate	Rate EXP ID	Number of Rooms	Rooms Allocated	Percentage Allocated	N/A	N/A
King Room [KING]	King Room STD [KINGSTD]		10	10	100.00%		
Double Room [DBL]	Double Room STD [DBLSTD]		10	10	100.00%		
2 room types	2 rates		20 rooms total	20 rooms allocated	100.00% (avg)		

## Add or Remove Allocations

The allocations in this channel can only be changed by BookingCenter. If you want to change the Room Type/Rate Plan allocation, submit a support ticket with the details of the changes to be made.

To add/remove Room Types, see [Booking.com | Add or Remove Room Types](#)