

# Group Booking Engine - Getting Started

The screenshot shows the 'ON THE DIVIDE LODGE' website header with the tagline 'Stay with us in the beautiful Rocky Mountains' and 'We have a variety of packages and specials!'. Below this is a title '20th Reunion Party (Johnson/Smith)' and a navigation bar with tabs: 'Add Booking', 'Rooming List', 'Group Information', and 'On The Divide Information'. The 'Add Booking' tab is selected and highlighted with a checkmark. The main content area is titled 'Add Booking' and contains a form with the following fields: 'Arrival' (13-APR-2016), '# Nights' (4), 'Departure' (17-APR-2016), 'Guests (AOI)' (1, 0, 0), 'Room Type' (Large Room with 1 King Bed), 'Salutation' (dropdown), 'Last Name' (text), 'First Name' (text), 'Email Address' (text), 'Guarantee by' (Select from List dropdown), 'Credit Card' (text), and 'Expiration' (July 2015). A 'Complete Booking' button is at the bottom. A 'TERMS & CONDITIONS' section is also visible, stating that a valid credit card is required to guarantee the reservation and that a fee will be charged in case of no show or late cancellation.

## Group Booking Engine

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## What is the Group Booking Engine?

The Group Booking Engine is an online booking engine that offers a central location for individuals to book a room as part of a Group Reservation. By logging in to a secured area, bookings can be viewed and added to a group without having to contact the property directly.

The booking engine provides a way to add bookings, view rooming lists, take individual payments and get group booking details giving guests the information they need to choose a room and complete payment. Availability and rates are based on the room type allocations in the Group Booking in MyPMS. When guests add a booking, they choose a Room Type and you assign the Room in MyPMS.

All bookings made on the group booking engine are automatically inserted into the Group Booking Room List and managed in MyPMS giving the Group Booking Manager complete control without the time commitment of taking individual bookings.

The group booking engine can also be customized to your property by adding a logo, banner, displaying your marketing policies and room type images.

## Follow these steps to get started with your customized Group Booking Engine.

- ☐ **Locate your Group Booking Engine link:** Locate your customized booking in SETUP | BOOKINGS | GROUP WEBSITE CODE in MyPMS. See [Group Website Code](#)
- ☐ **Customize your Group Booking Engine to your Property.** Your logo, banner and deposit policies will display on the booking engine. See [Customize Group Booking Engine](#)
- ☐ **Create a Group Booking Engine Letter.** To create a letter with the link to the Group Booking and user id and password, See [Group Booking Engine - Custom Letter](#)
- ☐ **Create or open a Group Booking:** Create a Group Booking in the Booking Wizard or open an existing Group booking. See [Group Bookings](#) and [Group Booking Wizard](#)
- ☐ **Enter Password for Group Booking:** Enter a Password. See [Group Bookings - Create Password](#)
- ☐ **Check Room Type Allocations:** Go to the Edit Tab to check the Room Type allocations and rates for the Group Booking. The Guests will choose from the Room type allocations in the Group Booking Engine. Availability will adjust as the bookings are added to the Group. See [Hard and Soft Allocations](#)
- ☐ **Give Group Contact login details:** The group booking can now be accessed and ready to accept bookings through the group booking engine. Give your group contact the login details in the Confirmation Letter, email or phone. We have created a simple set of instructions for using the booking engine that you can copy and paste into any email or confirmation letter for guests. Please do not send guests to the BookingCenter online manual for instructions. See [Instructions for Guests](#)

- ☐ **Booking Confirmation:** After a booking is completed in the Group Booking Engine, the property AND the guest will receive an Email Confirmation of the booking. See
- ☐ **Assign a Room to each booking:** Guests choose a room type when they add a booking to the group, but no room type is assigned. After a booking has been added, it will appear in the Room List of a Group Booking. Open the individual booking and assign a room. [Assign Rooms](#)

**NOTE:** If a guest wants to book a room with arrival and departure dates different than the Group. They will need to call you to make the booking.