

# My Agents

**Agents** are both traditional 'Travel Agents' and 'Channels' of distribution. This reduces confusion and allows one to think of an 'agent' as a business partner who sells rooms at unique prices and/or allocations.

Other functions you can perform with Agents:

- [Print Agent reports](#).
- [View an agent's booking history](#).
- Make payments to the Agent.
- [Publish your rooms at special 'agent prices'](#).
- Set [Kiosk](#) agents to use for self booking **and** self-check-ins.
- Set default [Suppressed and Non Suppressed Agents](#) to manage payments and business rules for your Self Check-in business.
- [Send a Default Email and/or SMS message](#): An Agent can be notified when an online booking occurs for a Unit when they **make an online booking via the Agents Area**.
- Create a [unique Agent URL with specific Room and Rate allocations](#): *For example:* You might choose to 'load' (increase) your default rates by 10% to a specific Agent, and only sell the agent 40% of a specific Room Type. When the Agent went to their special web address, they would see 10% higher prices and only 40% of the available rooms.

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