

Rate Restrictions

All changes to Rates and Restrictions are made in **SETUP | RATES | MANAGE RATES**.

The Manage Restrictions function is an optional setting and is enabled in **SETUP | SETTINGS | GENERAL SETTINGS**. The feature must be set to "Yes" to make [Manage Restrictions](#) function visible under [Manage Rates](#). For instructions on how to enable Manage Restrictions, see [General Settings](#)

Using the "Manage Restrictions" function allows you to display ONLY the Restrictions for a Single Rate Plan and change the Restrictions for multiple Rate Plans at the same time.

Although Restrictions can also be changed using [Manage Single Rate](#), the "Manage Restrictions" function makes it easy to change ONLY Restrictions.

This function can be used for both Parent and Child Rate Plans, however Child Rate Plans will only appear in the drop down menu when "Manage Restrictions" box is checked.



There are four Rate Restriction settings:

- **MIN LOS** (Minimum Length of Stay): Requires a minimum stay for any booking arriving on the date chosen. I.e. 2 night MIN LOS on a Friday would require any booking made with an arrival date of Friday to stay 2 nights.
- **MAX LOS** (Maximum Length of Stay): Requires a maximum stay for any booking arriving on the date chosen. I.e. 4 night MAX LOS on a Sunday would require any booking made with an arrival date of Sunday to limit the stay to 4 nights.
- **Arrivals**: CTA (Closed to Arrival). If this box is checked, then the rate plan will be unavailable for bookings with this arrival date. I.e. Saturday is checked. A guest making a booking will not be able to choose Saturday as an arrival date.
- **Closed** (Closed to Availability): If this box is checked, then the rate plan will be completely closed to availability. This means that a booking can't be made to arrive or stayover on this date. Use this setting to completely close out availability for a date or date range.

Please note the difference between using "Arrivals" and "Closed".

- **"Arrivals"** effectively closes the Rate Plan and makes any Room Type it is assigned to unavailable to arrival on the channel the Rate Plan is allocated to I.e. website, GDS and Front desk.
- **"Closed"** makes any Room Type it is assigned to unavailable for arrival and/or stay-overs, meaning availability is completely closed on the channel the Rate Plan is allocated to I.e. website, GDS and Front desk.

Examples

<p>Closed to Arrival- Using the "Arrival" Restriction</p> <p>for multiple Rate Plans</p>	<p>Closed to Booking - Using the "Closed" Restriction</p> <p>a Single Rate Plan</p>
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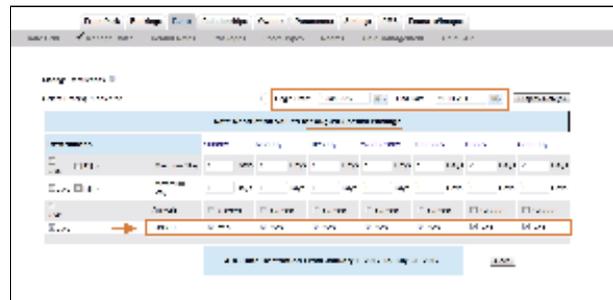
In this example, we want to adjust restrictions for all of our Rate Plans during the Summer months.

To do this, select all of the Rate Plans in the "Select Rate" drop down list. Choose the date range - June 1- August 31, 2017 and click display rates. For this time period, we want to have a MINLOS for all weekends and Closed to Arrival on all Saturdays (meaning no bookings can be made to arrive on a Saturday, but remains available to stay-overs)



In this example, we want to offer an August Booking Special. All bookings made for stay in August will get the discounted rate.

To do this, select the Rate Plan in the "Select Rate" drop down list. To close the rate plan to availability for all months except August, choose the date range from today's date through July 30 and click display rates. Check the "Closed" Box for each day and click Save. Then, change the date range to September 1- Dec. 2019 or a date in the future and repeat the steps. This closes availability for stay for all months except August.



How to adjust Rate Restrictions

In order for a Rate Plan to appear in the "Select Rates" drop-down list, a [Default Rate Plan](#) must first be set up. Once a Parent or Child Rate Plan is set up, it will appear in the list and restrictions can be adjusted.

Each Rate Plan is assigned its own Restrictions and can be adjusted for [one Rate Plan](#) or for [multiple Rate Plans](#) at the same time.

- If you choose [one Rate Plan](#), then the restrictions will change for [only the rate plan](#) selected.
- If you choose [multiple Rate Plans](#), then the restrictions will change for [all of the rates](#) selected.

For example, when a Rate Plan QUEEN has CTA checked for a specific date, then the QUEEN Room Type will be shown as sold out or unavailable for that date on all online channels. However, it can still be booked at the Front Desk with a Restriction message appearing.

Depending on the changes you need to make, use one of these methods to change the Rate Plan restrictions. Read below for an overview of Manage Restrictions.

1. **Single Rate Restrictions:** Change restrictions for a Single Rate Plan, unless selected for a multiple rate change.
2. **Multiple Rate Restrictions:** Change restrictions for multiple Rate Plans at the same time
3. **Child Rate Plan Restrictions:**

Note: To change the restrictions for Child Rate Plans, the "Manage Restrictions" box must be checked. If this box is not checked, then the Child Rates will not appear in the drop-down list.

"Save" : Use this feature to save only the specific items you are changing. When this box is checked the data in that lined will be saved. Even if you don't change the rate and are only changing restrictions, the rate entered will save for the time period selected. Therefore, if you are only changing restrictions and not rates, then uncheck the boxes next to the Rates. If you are only changing rates and not restrictions, then uncheck the Restrictions.

"Fill": This is a useful feature to make changes across the week. Clicking the 'Fill' box will automatically fill the entire row with the amount entered in the first entry. This can be a real time saver.