MyBooking - Guest Update Only (MYBK)

What is MyBookings only (MYBK)?

MyBooking only (MYBK) is an online service that offers a personalized site for guests to manage their guest and booking profile. BookingCenter supports this feature via an RUID, which is a 'secure' URL a guest can click to view, update their personal details, such as credit cards, and or personal information.

All changes made by the guest are automatically updated to MyPMS. When a guest makes changes to their Guest Details, these are automatically updated to the Guest Booking Information in MyPMS. If a property is using MyGuest, then these events create 'push' notifications and requests for your staff.

MyBooking

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This service offers the following features for the guest:

- Update Guest Details. Information, such as name, address and email along with any other personal information.
- Update Credit Card Information.
- View Check-in Details and Correspondence
- View Polices and Terms

This service is beneficial for both guests and for the property. Because some OTA/GDS bookings provide a non-personal email (a masked email' such as an @booking.com or @expedia.com email), are limiting sending mobile phone numbers (to prevent phishing scams), and may provide only a virtual credit card that needs to have a personal credit card added for 'incidentals', the MyBookings area allows guests to get all these processes ready before arriving, streamlining check-in and allowing a property to acquire an actual mobile or WhatsApp number or email useful for guest marketing.