Log

The Log keeps a record of all activity associated with the booking. The log is ordered by the most recent event at the top and the first event at the bottom.

Therefore, the first entry is the creation of the booking. This will show if it is an online booking or a front desk booking. The type of booking will be indicated in the description ie. GDS online booking created.

All subsequent events will be recorded with the USER ID, Description, Date and Time of Event. The Log is useful when trying to determine when a booking was modified and who made the change.

This includes:

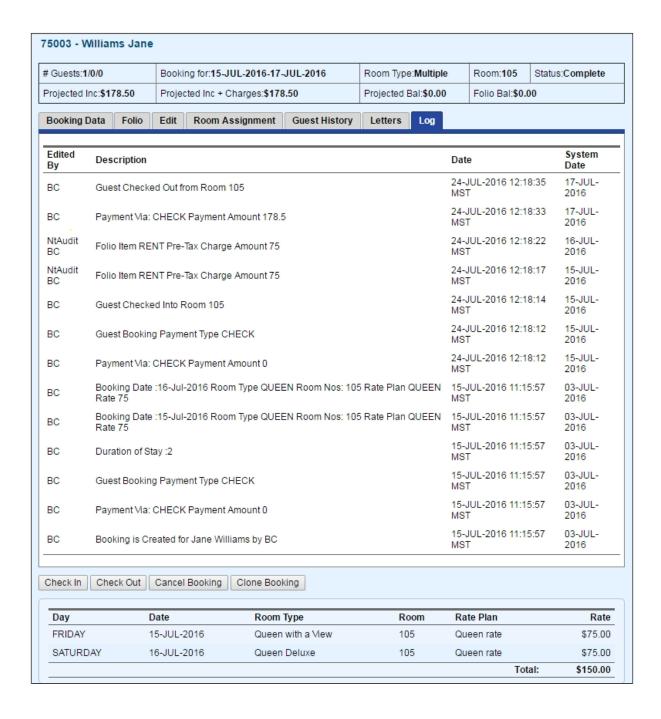
- Booking Creation
- Booking Modifications
- Payments
- Changes to Booking Information
- Email/Print Letter Generated
- Booking Added/Removed from a Group

Booking Details

- Booking Data
- Edit Tab
- Folio
- Guest History
- Room Assignment
- Letters
- Log

The following information is displayed in the Log:

- Edited by: The User ID of the user who created or modified the booking. If the transaction was completed in NIght Audit, then "NtAudit" will be added to the User Id.
- Description: Description of event
- Date: The actual Calendar Date of addition or modification.
- System Date: The system date of the day the action was completed. This can be different that the system date if you have not completed Night Audit Yet.



Note: When a Letter is generated for a guest, a record will display in the booking Log of the Guest. See Send Letters to Guests.

