

# MyGuest - Guest Request System

Mobile Concierge Tool for your Guests. Integrated Guest Request and Incident Tracking System for your Staff.

## Guest Requests

Learn what guests actually want and need. MyGuest can be launched quickly, with minimal training and no impact on your most precious resources – your staff. And when paired with our Property Management System, the ability to track Guest requests – and automate their fulfillment – will mean less work to oversee daily activities.

## Hotel Incident Reports

Because issues are tracked and detailed by your staff, your Hotel Incident Report is created automatically, with graphs showing relevant details. And clear opportunities for training to improve guest services.

Our team will help get your property up and running with a beautifully branded mobile guest request and service tool in no time!

## Manager's App

BookingCenter comes with a downloadable iOS app for key staff for immediate alerts via 'push' notifications of new incoming guest requests. Enables you to monitor your guests' requests in real-time while roaming the property or from anywhere via your smart phone

