

MyPMS Release February 15, 2021

This release brings new Kiosk Self Check-in EMV Payment Integration, major enhancements to the Tape Chart, Booking Engine Templates, Tax Exempt Setting, and several bug fixes

MAJOR ENHANCEMENTS

Self Check-in Kiosk EMV Payment Integration

- The Kiosk Self Check-in process can now automate EMV payments on the kiosk when the guest checks-in. Guest will be asked to swipe/tip/tap their card during the check-in process for payment and/or authorizations. [Learn more](#) about Kiosk Self Check-in. [Contact us](#) with questions or to get started.

NEW Tape Chart Enhancements

- **Booking Payment Status:** We have added an exciting new feature to the Tape Chart giving you the ability to see, at a glance, whether a guest has made a partial, full payment or no payment at all. Each booking will display a small color icon indicating the payment status of the booking. The color automatically changes when payments are made on the folio. [Learn more](#)
- **New Payment Icons on Tape Chart Legend:** You will see new icons for the Booking Payment Status feature on the Tape Chart Legend, helping you easily identify the payment status. [Learn more](#)

NEW Tax Exempt Settings

- **New Tax Exempt Flag:** This flexible new features gives you the ability to enable "Tax Exempt" on Multiple Tax Rates by selecting "Yes/No" on the specific Tax Rate.

Booking Engine Enhancements

- **New Modify Dates Link:** Add "Modify Dates" link next to Rate Plan when Restriction Message is displayed. See [Booking Engine | Select Rooms and Rates](#)
- **Inventory Item/Add-ons "View Details":** We have added a "View Details" Pop-out window with an extended description and Image. See [Inventory Item Images](#)
- **Inventory Item/Add-ons "Image Slideshow":** The "View Details" Pop-out window now displays an image slideshow. See [Inventory Item Images](#)
- **Package Rate Image Slideshow -** The Package Rate "View Details" Pop-out now displays an image slideshow. See [Packages Images](#)
- **Group Booking Engine:** The Group Booking Engine now offers the ability to "Add Phone Number (Required)" and "Address (Not Required)" when a guest makes a booking as part of the group. See [Group Booking Engine](#)

MyGuest Guest Request System Enhancements

- **Request Detail Update:** Now when saving a unique name with a previously used email, the individual request will use the new name while retaining the email address. For example, requests submitted with a general front desk email with multiple users. See [MyGuest | Requests](#)
- **Edit Guest Information:** Added the ability to edit and update Guest record from "Search Guests" list. [MyGuest | SEARCH Guests](#)

NEW FEATURES

- **Added Multi Rate Drop down option on Booking by Inquiry Page:** New "Rate Group" display for easy multi rate selection in the Rate Plan drop down when making a new booking. See [Booking By Inquiry](#)
- **Show Yielded rates on Tape chart Rate pop up:** You can now view Yielded Rate Plans available for a Room Type right on the Tape Chart "Rates" option. Just click on the date and when the New Booking pop-out displays, click the new "Rates" button to see a list of Rates. See [Tape Chart - New Booking](#)
- **Added MyCard authorization amounts to Folio payment drop-down:** When connected to MyCard with either a traditional MyCard or EMV MyCARD we now show the authorized amount remaining and if it was authorized on Traditional (T) or the Pax EMV device with a (P)
- **Pre-Auth 1st Night Rate auto or manually:** This new feature allows you to control the number of days in advance of check-in that you want to authorize the credit card on file
- **Assign Room from "Search Bookings":** You can now assign a room to a booking directly on the search booking results screen. See [Search Bookings](#)
- **New Letter Features**
 - **"Show in MyPMS":** You now have the ability to select which letters appear in the drop down list in the Letters Tab of each booking. See [Letters Setup](#)
 - **New Headings and longer Subject Line** for all email letters. See [Add or Edit Letters](#)
 - **CRS Confirmation** added to merge fields.
- **Housekeeping App:** New Housekeeping Requests will now automatically send an email to the property. [Mobile Housekeeping App User Guide](#)
- **Guestcentric:** For properties using Guestcentric, we have added the Room Description Name to the Booking Notes for Promo Rates.

We are pleased to announce that the following software bugs were fixed in this release:

- Fixed issue with Multi-Room Bookings made on the Booking Engine importing with Source "Unknown"
- Fixed issue with bookings made with WEB as source importing as unknown for properties using quick reservation.
- Fixed issue with Package Images not displaying on Booking Engine Templates
- Fixed issue with any Package Rate Selected on "Select Room" page skipping over "Add On" Page
- Fixed issue with "Room" in the Room Fields not obeying the Labels in setup
- Resolved issue with trash icon not displaying for "RENT" tax lines for properties using "Authnet"
- Re-labelled Bookings made today widget
- Fixed issue preventing a the removal of a 3rd "tax on tax" from folio
- Fixed text wrap on notes, and guests on PDF Housekeeping Report.
- Fixed non reoccurring tax calculating as reoccurring in the projected income
- Fixed issue with Folio Printout ignoring the 'additional taxes' in Tax Subtotal
- Fixed issue the header (projected income + charges) not updating accurately when Adding Item Charges.
- Fixed two Merge fields not working in Letters
- Fixed issue with AR Report in PDF using property ph# under company instead of company ph#
- Fixed issue with Tax Exempt pull down not using the correct labels.
- Changed the link for Booking Comments "history" to an Icon
- Fixed issue with Housekeeping General Overview intermittently not generating properly.
- Fixed issue with OTA Booking Reconciliation Report with Excel