

Expedia | Agent Allocations

Agent Allocations to the Expedia Direct Channel (EXPDIRHC)

When your Expedia direct connection is set up and activated, BookingCenter will create a new Agent Channel called **EXPDIRHC**.

- This new channel will appear in [Agent Relationships](#). Go to **SETUP | RELATIONSHIPS | AGENT RELATIONSHIPS**.
- Room Type/Rate Plans have been allocated based on your initial mapping and can be viewed in the **EXPDIRHC** agent. The allocations in this channel can only be changed by BookingCenter.
- All Expedia bookings will come in to your BookingCenter PMS with the agent code of **EXPDIRHC**,
- All Expedia bookings will come in with **EXPDIR** as the Source and an "E", for Expedia, at the end of the booking confirmation #, i.e. 626310332E

The screenshot shows the 'MyPMS Setup Area' with the 'Agent Relationships' tab selected. A table lists agent relationships with columns for Agent ID, Agent Type, Agent Name, Rooms Allocated, Status, Commission, Rate Loading, and Action.

Agent ID	Agent Type	Agent Name	Rooms Allocated	Status	Commission	Rate Loading	Action
EXPDIRHC	EXP Direct	Expedia Direct Hotel Collect	36 of 62	Active	10.00%	0	Change
BKGDIR	Direct Interface	Booking.com Direct	41 of 62	Active	\$0.00 per-booking	0	Change
02357876	IATA	AMERICAN EXPRESS INTERNATIONAL INC.	0 of 62	Active	0.00%	0	Change

Click image to enlarge

Expedia Direct Connection

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When you click on the number in the Rooms Allocated column, i.e. **36 of 62**, the window will open with the Room Type/Rate Plans allocated to the channel. Therefore, when you click on the number of rooms allocated in the EXPDIRHC channel, the Room Type/Rate Plans allocated to Expedia channel will appear here.

The screenshot shows the 'MyPMS Setup Area AACREN' with the 'Room Type Allocations' tab selected. A table lists room types and rates with columns for Room Type, Rate, Rate EXP ID, Number of Rooms, Rooms Allocated, Percentage Allocated, and N/A.

Room Type	Rate	Rate EXP ID	Number of Rooms	Rooms Allocated	Percentage Allocated	N/A	N/A
King Room [KING]	King Room STD [KINGSTD]		10	10	100.00%		
Double Room [DBL]	Double Room STD [DBLSTD]		10	10	100.00%		
2 room types	2 rates		20 rooms total	20 rooms allocated	100.00% (avg)		

Add or Remove Allocations

The allocations in this channel can only be changed by BookingCenter. If you want to change the Room Type/Rate Plan allocation, submit a support ticket with the details of the changes to be made. To add/remove Room Types,

See [Expedia | Add or Remove Room Types](#)

[« Expedia | Add or Remove Room Types](#)

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