

Expedia | Agent Allocations

Agent Allocations to the Expedia Direct Channel (EXPDIRHC)

When your Expedia direct connection is set up and activated, BookingCenter will create a new Agent Channel called **EXPDIRHC**.

- This new channel will appear in [Agent Relationships](#). Go to **SETUP | RELATIONSHIPS | AGENT RELATIONSHIPS**.
- Room Type/Rate Plans have been allocated based on your initial mapping and can be viewed in the **EXPDIRHC** agent. The allocations in this channel can only be changed by BookingCenter.
- All Expedia bookings will come in to your BookingCenter PMS with the agent code of **EXPDIRHC**,
- All Expedia bookings will come in with **EXPDIR** as the Source and an "E", for Expedia, at the end of the booking confirmation #, i.e. 626310332E

Agent ID	Agent Type	Agent Name	Rooms Allocated	Status	Commission	Rate Loading	Action
EXPDIRHC	EXP Direct	Expedia Direct Hotel Collect	36 of 62	Active	10.00%	0	Change
BKGDIR	Direct Interface	Booking.com Direct	41 of 62	Active	\$0.00 per-booking	0	Change
02357876	IATA	AMERICAN EXPRESS INTERNATIONAL INC.	0 of 62	Active	0.00%	0	Change

Click image to enlarge

Expedia Direct Connection

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When you click on the number in the Rooms Allocated column, i.e. **36 of 62**, the window will open with the Room Type/Rate Plans allocated to the channel. Therefore, when you click on the number of rooms allocated in the EXPDIRHC channel, the Room Type/Rate Plans allocated to Expedia channel will appear here.

Note: Allocations to this Agent Channel are handled by our support department. Please log in and create a ticket if you need to make changes

Room Type	Rate	Rate EXP ID	Number of Rooms	Rooms Allocated	Percentage Allocated	N/A	N/A
King Room [KING]	King Room STD [KINGSTD]		10	10	100.00%		
Double Room [DBL]	Double Room STD [DBLSTD]		10	10	100.00%		
2 room types	2 rates		20 rooms total	20 rooms allocated	100.00% (avg)		

Add or Remove Allocations

The allocations in this channel can only be changed by BookingCenter. If you want to change the Room Type/Rate Plan allocation, submit a support ticket with the details of the changes to be made. To add/remove Room Types,

See [Expedia | Add or Remove Room Types](#)

[« Expedia | Add or Remove Room Types](#)

[Expedia | Programs »](#)