

Setup Wizard | Step 1 Contact Information

In Step one, enter the contact information for your property.

Contact information appears on Guest Correspondence, Receipts, Statements and online through your website and OTA connections like Expedia and Booking.com.

You will also receive booking inquiries, reservations, notifications and send confirmations using this information so remember to use your main reservation phone number, contact, email and property address.

The contact information entered here can be later edited later in the property details of MyPMS.

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Complete Step 1: Contact Information

Enter the information as completely as possible and then click Save. When you have finished, go to the next step, Custom Labels

The property name, address, contact and email will appear as your contact information anywhere your property is distributed online. It will also appear on all correspondence, reservations, booking confirmation and Account Statements.

- *** Property Name:** Enter the name of your Property as it should be seen by customers, The name entered here is displayed on correspondence, reservations, booking confirmation and account statements.
- *** Contact/Manager:** Enter the name of the onsite contact. The contact name appears to guests so it is important to enter a name that can take guest inquiries. This could also be Manager, front desk, etc.
- *** Email:** Enter the main email address that will receive reservations, booking confirmations, guest booking notifications, etc.
- **Phone:** Enter your main telephone number for reservations. Number of your property's on-site phone. Do not include the international long distance code, instead enter +
- **Website:** Enter the website address for your property. I.e. www.bookingcenter.com
- **Address:** Enter the address of the physical site of your property. Not the mailing address, if different.
- **City:** Enter your city name
- **State:** Enter your State abbreviation, I.e. CA
- *** Country:** Enter Country, I.e. United States, Mexico, Canada
- **Zip/Postal code:** Enter your zip or postal code

 **BookingCenter | SETUP WIZARD**

Welcome On The Divide Hotel [Help](#) | [Logout](#)

Step 1: Contact Information

Enter the contact details for your property. You will receive booking inquiries and notifications and send confirmations using this information so remember to use your main reservation phone number, email and property address.

* Required

* Property Name:

* Contact/Manager:

* Email:

Phone:

Website:

Address:

City:

State:

* Country:

Zip/Postcode:

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Need Help?

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How is this used in MyPMS?

Example of Folio Receipt

Contact Information appears in the top left header.

On The Cloud Hotel 2304 Snow Street Henderson, CO 80620 703.875.3300 www.onthecloud.com	Guest Folio User: BookingCenter Date: 01-Jun-2015 Time: 03:31:49 PM Joe Wilson afghani@on Actual Date: 26-Apr-2015 Departure Date: 01-May-2015 Confirmation #: 20002 Room: Queen with a View(10) Folio #: 3440364
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Date	Description	Charges	Payments
26-Apr-2015	Miscellaneous Charge	\$53.00	
26-Apr-2015	Miscellaneous Charge-Occupancy Tax	\$5.00	
27-Apr-2015	Room-Rate	\$355.00	
27-Apr-2015	Room-Rate-County Tax	\$4.00	
27-Apr-2015	Room-Rate-Occupancy Tax	\$24.00	
	Total:	\$391.00	\$0.00
	Balance Due:	\$391.00	

Guest Signature: _____

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